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## CURRICULUM VITAE

**Date of birth/  
Birthplace:** September 27, 1959 in Düren, NRW, Federal Republic of Germany

**Family Status:** Married, one child (born on March 14, 1995)

**07/1966 – 06/1969** Elementary School in Nörvenich, NRW, Germany

**07/1969 – 06/1978** Burgau Gymnasium, Dueren, (Municipal Gymnasium for Modern Languages), Abitur ( School Leaving Certificate)

**04/1979 – 09/1979** Studied English and History at the University of Cologne, Germany

**10/1979 – 11/1987** Studied German Literature and Language, Theatre-, Movie- and Television Sciences and Educational Theory at the University of Cologne, Germany, graduated with the degree Magister Artium (M.A.)

**11/1987 – 01/1988** Freelance Movie/TV-Production Assistant

**02/1988 – 08/1988** Production Assistent and Production Manager at Filmpool, Film- und Fernsehproduktionen (Movie- and TV-production Company)

**10/1988 – 12/1988** Trainee at HG-Software in Cologne, Germany

**01/1989 – 12/1989** IT-Training at the Olivetti-Bildungszentrum, Cologne, Germany (Programming Languages, Operating Systems, Office Applications)

**01/1990 – 03/1999** Staff member of CSC Ploenzke, Cologne Business Unit for Commerce and Industry, Germany

- 01/1990 – 12/1992: Trainee
- 01/1993 – 09/1995: Consultant
- 10/1995 – 03/1999: Project Manager / Consultant

Customers: Ford Motor Company, Bayer AG, Henkel KgaA and others  
Projects / Work Areas: Project Management, Implementation of Client/Server Applications, Development of IT- Strategies, Business Process Analysis and Re-engineering, Intranet/Internet Solutions, Management Consulting, LAN/WAN-Design, Information Systems Design, Studies and others.

**04/1999 – 12/2003**

Freelance IT-Consultant based in Vietnam, customers:

- Grant Thornton Vietnam
- DED-German Development Service
- GTZ-German Agency for Technical Co-operation
- German Embassy Hanoi
- DAAD - German Academic Exchange Service
- FPTsoft
- Bourne Griffiths Vietnam

**Since 05/2004** Freelance IT-Consultant based in Germany, customers:

- Henkel KGaA
- GTZ-German Agency for Technical Co-operation
- TATCOT - Tanzania Training Centre for Orthopaedic Technologists
- Hansgrohe

**Languages:** German, English

**Certifications:** PMP, ITIL V3 Foundation

### **Work experience – short description of projects**

**From January 1990 until March 1999** I was an employee of CSC Ploenzke, the german division of the Computer Science Corporation (CSC), based in California, U.S.A. In various roles (software developer, project manager, project consultant, analyst, trainer and others) I was working on the following projects (selection):

- |                        |  |
|------------------------|--|
| 1990-1991              | Re-engineering of a mainframe-based material logistics system for Ford Motor Company in Cologne, Germany (fine-tuning, development and testing, technical environment: IBM-MVS, JCL, DB2, SQL, IMS-DC, COBOL).   |
| 1991-1995              | Design and development of a mobile data communications system for the sales division of Henkel KGaA in Düsseldorf, Germany. The systems functions were order-recording, daily work reports, statistics, e-mail and others (technical design, development and testing, implementation, technical environment: MS-DOS, UNIX, C and Oracle). For this client I also developed various other Client-Server-based systems in the area of sales and marketing. |
| July - Nov. 1996       | Development of a Network strategy for the Bayer Pharmaceutical Research Division in Wuppertal, Germany (study about Server and Client operating systems, Helpdesk solutions, Maintenance, Systems management). The solutions suggested in this study were later on successfully implemented by the client.   |
| Nov. 1996 - March 1997 | Standard software evaluation for Henkel KGaA in Düsseldorf, Germany (business processes analysis, tender documents, evaluation of quotations, implementation)  |
| Feb. - June 1998       | Management Consulting: Study about Back-up/Disaster recovery Strategies and High-availability Lotus Notes Cluster Solutions for the Bayer Pharmaceutical Research Division in Wuppertal, Germany.  |
| May 1998 - Feb. 1999   | Project Management: Development of an intranet-based finance reporting tool for Ford Motor Company in Cologne, Germany (Technical environment: IBM-MVS, DB2, SQL, IBM Web Server, Net.Data, HTML, Javascript)  |

July 1998 - Feb. 1999      Project Management and Management Consulting: Development of 2 Intranet Systems for Bayer Leverkusen in Germany: a virtual Year 2000 Office and a Management Information System about SAP and Business Process Re-engineering.

**From April 1999 until December 2003** I was working as a freelance Information Technology Consultant in Hanoi, Vietnam. Some of my clients/projects were:

Apr. 1999 to Dec. 2003    IT support for the German Development Service Vietnam (DED) (Website design, development and maintenance, LAN design and others)

February 2000              Workshop for the team leaders of FPT-Soft about IT Project Management

April 2000 - May 2000    Website of the Vietnamese Training Centre for Orthopaedic Technologists, a project of the GTZ (Information analysis, design, development, implementation)

June 2000 - Sept. 2000   Website of the German Embassy in Hanoi, Vietnam (Information analysis, design, development, implementation, training of webmaster)

Sept. 2000 - June 2002    For Grant Thornton Vietnam and Bourne Griffiths Vietnam: Training of Vietnamese accountants - Information systems module of the ACCA-program, a multi module education leading to the status of a Certified Chartered Accountant

October 2000              Workshop for the team leaders of FPT-Soft about Customer Relationship Management

Nov. 2000 - Dec. 2000    Development of an application design for a software package (Administration and statistics) for the Vietnamese Training Centre for Orthopaedic Technologists, a project of the GTZ (Information analysis, specification of requirements, functional and database design, tender documents, evaluation of quotations)

March 2001                Website of the German Academic Exchange Service, Hanoi Office (Information analysis, design, development, implementation)

July 2001 - Jan. 2002    General consultancy and quality assurance on a study about the Vietnamese Software Industry, jointly conducted by SME-Promotion (a project of the GTZ) and the Vietnamese Chamber of Commerce and Industry (VCCI)

Oct. 2001 - Feb. 2002    Website of the GTZ Office Vietnam (Information analysis, design, development, implementation, training of webmaster)

Nov. 2001                For Bourne Griffiths Vietnam: Project Management Training for the middle management of Vietnam Post & Telecommunication (VNPT)

Aug. - Dec. 2002        Project Management and Quality Assurance for the Vietnamese Training Centre for Orthopaedic Technologists, a project of the GTZ: Supervision of the Software Development of an Administration and Statistics Package, the development was done at FPT-Soft.

Aug. - Sept. 2002        Consultancy, Staff Training and Quality Assurance for the Goethe-Institut Hanoi (Website)

Sept. - Nov. 2002	Planning and setup of a VPN (Virtual Private Network), connecting the GTZ Office Vietnam with it's headquarter in Germany.
Jan. - May 2003	Re-design of the Website of the German Embassy in Hanoi, Vietnam (Information analysis, development, implementation, training of webmaster).
Oct. - Nov. 2003	IT systems analysis and support for the Vietnamese Training Centre for Orthopaedic Technologists, a project of the GTZ: System review, recommendations for backup and recovery, client pc setup and others.

**Since January 2004** I'm back in Erfstadt, Germany and work as a freelancer for the following customers / projects:

May 2004 – May 2009	For Henkel AG & Co. KGaA in Düsseldorf: Project management, process management (co-ordination of customers requests and participating service providers) an management consulting in the areas of web content management and document management, consulting on system re-design, requirement analysis, concepts, quality assurance studies, support of ongoing projects, preparation of tender documents, evaluation of web content management systems, procurement support, preparation of management decision memos, development of high level system architectures and much more.
Oct./Nov. 2004	Back in Vietnam for a short-term consultancy at the Vietnamese Training Centre for Orthopaedic Technologists, a project of the GTZ: Evaluation of IT infrastructure, enhancements of their statistics software package.
Oct. 2009 - Nov. 2009	For TATCOT - Tanzania Training Centre for Orthopaedic Technologists in Moshi, Tanzania: general IT systems analysis and support, Website design, Training of webmasters.
Nov. 2009 – Jan. 2010	Project Manager for Hansgrohe AG in Schiltach, Germany,
Jan. 2008 – today	IT Support for Kruse Schiller Motorsport: Webmaster, Setup Mobile IT

### **Workshops & Trainings attended**

January 1990	IMS-DB programming
February 1990	IMS-DC programming
March 1990	Fundamentals of telecommunications
March 1990	MVS-JCL
April 1990	Fundamentals of software engineering
May 1990	TSO/CLIST
May 1990	DB2 introduction
May 1990	DB2-SQL language training
June 1990	DB2 application development
September 1990	C programming
February 1991	IMS-DC / DB2
March 1991	Methodical testing

March 1991	Isotec requirement analysis
July 1991	OS/2 PM application development
July 1991	OS/2 application development
November 1991	OS/2 communications manager workshop
February 1992	Communications training
February 1992	Visualization and presentation
October 1992	Professional introduction into SQL and Oracle
October 1992	Application development with Oracle SQL forms V3
March 1993	Introduction to object-orientated programming / C++
April 1993	Moderated requirement analysis
May 1994	Microsoft Access 1.1 - compact course
June 1994	Successful project leadership
January 1995	Database administration Oracle 7
August 1996	Lotus Notes R4 Basic User
August 1996	Lotus Notes R4 Power User
August 1996	Lotus Notes R4 database development
October 1996	Lotus Notes R4 system administration I
April 1997	Cooperation and resolving conflicts
November 1997	Systematic problem solving techniques
June 1998	Managing customers and projects
April 2008	PMI certification obtained, PMP # 522829
April 2010	ITIL V3 Foundation certification